Ringwood Town Council

Ringwood Gateway, The Furlong, Ringwood, Hampshire BH24 1AT Tel: 01425 473883 www.ringwood.gov.uk

RECREATION, LEISURE & OPEN SPACES COMMITTEE

Dear Member

2nd January 2025

A meeting of the above Committee will be held on **Wednesday 8th January 2025** at 7.00pm in the Forest Suite, Ringwood Gateway and your attendance is requested.

Mr C Wilkins Town Clerk

AGENDA

| | | Time estimate |
|----|--|---------------------|
| 1. | PUBLIC PARTICIPATION There will be an opportunity for public participation at the start of the meeting | Up to 15 minutes |
| 2. | APOLOGIES FOR ABSENCE | 1 minute |
| 3. | DECLARATIONS OF INTEREST | 1 minute |
| 4. | MINUTES OF THE PREVIOUS MEETING To approve as a correct record the minutes of the meetings held on 4th December 2024 | 1 minute |
| 5. | CEMETERY MANAGEMENT To consider the Town Clerk's report (<i>Report A</i>) and recommendations therein | 20 minutes |
| 6. | PROJECTS (current and proposed) To consider the officers' report (<i>Report B</i>), receive any verbal updates and agree next steps where necessary | 5 minutes |

If you would like further information on any of the agenda items, please contact Chris Wilkins, Town Clerk on (01425) 484720 or email chris.wilkins@ringwood.gov.uk.

Committee Members
Cllr Andrew Briers (Chair)
Cllr Becci Windsor (Vice Chair)
Cllr Philip Day (ex-officio)
Cllr Gareth Deboos
Cllr Mary DeBoos
Cllr Janet Georgiou

Officers
Chris Wilkins, Town Clerk
Nicola Vodden, Office Manager

Cllr Rae Frederick (ex-officio) Cllr John Haywood Cllr Peter Kelleher Cllr James Swyer Cllr Glenys Turner

Copied by e-mail to other Members for information

RECREATION, LEISURE & OPEN SPACES COMMITTEE



8th January 2025

Cemetery Management

1. Introduction and reason for report

1.1. The base budget review authorised by the Policy & Finance Committee in January (see minute ref. F/6264) has included an examination of the cemetery budget led by Cllr. Day. That examination has raised several issues relating to the management of the cemetery requiring member decisions.

2. Background information and options

- 2.1 The expenditure side of the cemetery budget predominantly comprises staffing costs based on estimates of the proportion of time spent by individual staff members on cemetery maintenance or administration. Although it is worth reviewing these estimates periodically to ensure they give a fair indication of costs related to the cemetery, adjusting them doesn't cost or save the council anything; the total staff cost remains the same whether it is spent on the cemetery or something else. It is also clear that some of the other expenditure appearing in the cemetery budget properly relates to the operations of the grounds department as a whole and is therefore rather over-stated. However, recoding this would, again, achieve no saving overall and the sums involved are relatively modest anyway. In conclusion, the cemetery expenditure budget is best regarded as a very rough estimate rather than a precise figure and a poor prospect for achieving savings for local taxpayers.
- 2.2 Cemetery income is largely derived from fees charged to users and falls into three main categories – fees for the sale of exclusive rights, interment fees and memorial approval fees. This income varies considerably from year to year and is therefore impossible to predict with any accuracy but has fallen well short of covering cemetery expenditure in recent years and the gap seems to be widening ever further over time.
- 2.3 The review therefore focused on possible scope to reverse the decline in income. This included consideration of the services and facilities offered as well as the amounts charged and how the table of fees and charges is structured. Several local undertakers were consulted about these questions.
- Whilst different views were expressed (no doubt to some extent dictated by the commercial interests of the different providers), there was wide agreement that cremation (especially "direct" cremation where the cremation is unattended by mourners and the cremated remains are offered back to relatives) is growing in popularity at the expense of coffin burial. It seems likely that this trend reflects cultural changes and financial pressures but whatever the reason, it is likely to affect future use of the cemetery. There was also consensus that demand for less formal methods of disposing of cremated remains (for example scattering in a "natural environment") is growing more rapidly than demand for small plots for burial under a memorial slab. Although the scattering of ashes in parts of the Cemetery has been provided for in the past, there is currently no facility for this (other than the scattering of ashes on a purchased grave).
- 2.5 There were indications that our fees are generally lower than equivalents elsewhere (but precise comparisons are difficult because different burial authorities charge fees in so many different ways) but research undertaken by Cllr Day strongly suggests that in some respects, our fees are significantly lower than the norm. (A comparison of cemetery fees will be circulated separately and made available at the meeting.)



- 2.6 However, the one big exception to this is the differential between the fees charged to parishioners and non-parishioners, which was universally reported to be much higher than that maintained by other local burial authorities we charge non-parishioners four times the "standard fee" whereas the "norm" is a multiplier of two. The justification for charging more is simply that parishioners, through their Council tax effectively subsidise the cemetery whereas non-parishioners do not.
- Views differed about the effect of this some thought that families with strong Ringwood connections but whose (deceased) relatives had moved outside the Parish itself were not "price sensitive". Others pointed out some of that the adjoining parishes did not have their own cemeteries; that people who had retired to places such as Ashley Heath (to name but one) very much regarded themselves as "Ringwoodians". It is however unclear the extent to which the "multiplier" discourages their use of the cemetery.
- 2.8 The main conclusions of the budget review are therefore as follows:
 - 2.8.1 Little or nothing is to be gained from trying to reduce expenditure;
 - 2.8.2 There may be scope to increase income by increasing some fees and by offering new services (especially those related to cremated remains) likely to be of wider interest;
 - 2.8.3 Reducing the differential between fees charged to parishioners and nonparishioners may be considered desirable on grounds of fairness but the effect on net income overall is unpredictable.
- 2.9 Plans for the memorial wall (columbarium) were considered as part of the review. It was noted that the tender for this generated a very disappointing outcome in summary, the original budget was some £35k but costs are likely to be closer to £70k to provide 90 spaces. It was reported that Bournemouth Christchurch & Poole Council has a waiting list for its facility of this kind and that the Harbour View Crematorium is investing a not insignificant sum in developing such a facility but local undertakers thought demand here in Ringwood uncertain and possibly weak. The combination of greatly increased costs and uncertain demand suggests at very least that the risk associated with this project is higher than previously thought. The near universal opinion that demand is stronger for less formal methods of disposal of cremated remains and memorialisation strongly suggests that the Council would be wise to consider these a higher priority than a memorial wall not least because the "return on investment" is unlikely in even the longer term.
- 2.10 We also considered the current "Memorial Gardens" used for the internment of cremated remains. Sadly, the "new" Garden has not turned out as well as it might have done. The memorials are not evenly spaced or level and present something of a sorry sight. This part of the Cemetery is almost full but can, in the short term be extended to provide probably about another 3- or 4-years' worth of use. Conversely, there is significant space available in the new part of the cemetery for more traditional graves (including that part now dedicated to Muslim graves that are differently orientated).
- 2.11 There is an opportunity to provide an area for the scattering of ashes within the current cemetery with perhaps the opportunity for the bereaved to have a tree dedicated to the deceased there are already a number of these but maybe scope for more. Other cemeteries provide a facility such as a "Tree of Remembrance" from which "medals" are hung. Alternatively, we could provide a Column onto which memorial plaques could be attached, rather like the ones that are currently placed under the trees that have been planted "in Remembrance".
- 2.12 Whether such an area is provided now or in the future (once the allotment area is vacated at the end of September 2025) is another issue.



- 2.13 In any event, consideration needs to be given to a new place for the interment of ashes (for those who do not wish to simply scatter the same). This would almost certainly need to be in the current allotment site but care will need to be taken to ensure that the design and build of the same (and enforcement of our regulations) are such that we do not replicate the shortcomings of the current "garden".
- 2.14 It should perhaps be noted that large areas of the current Cemetery (in particular the "old part") appear to be simply laid to grass. In fact, there are graves in the entire area and unless the Government changes the law on the re-use of grave spaces, these parts are simply not available for "re-use".

3. Issues for decision and any recommendations

- 3.1 Whether the "Columbarium project" should be cancelled (Recommended).
- 3.2 Whether to look to create a new "Garden of Remembrance" as a place for the scattering of ashes (as opposed to the interment of ashes). (Recommended) and if so, whether to proceed now or to await the "reclaiming" of the allotments? (Recommended that we proceed now)
- 3.3 If the view is that 3.2 should be approved, to instruct officers to identify an appropriate location and to investigate costings and options for memorials; (Recommended but it is suggested that a Working Party be established to assist in this aspect)
- 3.4 Whether to plan for a new area for the interment of cremated remains (Recommended but to be within the "reclaimed" allotment land).
- 3.5 To review the table of cemetery fees (detailed proposals will be circulated as soon as possible and made available at the meeting) and, if practicable to agree new charges to take effect on 1st April 2025.
- In any event, to decide whether to change the "multiplier" that is currently applied to non-parishioners and, if so, whether there should be a difference for "local parishes" and, if so, which ones? (Recommended but Members are invited to consider how far this should extend)

Note: The foregoing recommendations are those of Cllr. Day.

For further information, contact:

Christopher Wilkins, Town Clerk Direct Dial: 01425 484720

Email: chris.wilkins@ringwood.gov.uk



PROPOSED FEES 2025/6 AS PER Cllr DAY

Assume inflation rate of:

2.50% This figure can be changed and will flow through below

| Item | Current fee | Inflation | Cllr Day proposal | Notes |
|---|-----------------|-------------|----------------------|---|
| Interment Fees | Parishioner | | | See Notes below regarding Non-Parishioners |
| Young child (under 7) | £52.50 | £53.81 | 90.02 | There have been none for several years |
| Child (between 7 and 17) | £52.50 | £53.81 | £75.00 | Our fees for this and others below are under the "going rate" |
| Person aged 18 and over | £315.00 | £322.88 | £400.00 | |
| Burial of Ashes | £157.50 | £161.44 | £200.00 | This would apply only to the existing Gardens of Rest |
| Scattering or Pouring of ashes (but note this lonely applies to existing graves and not "general" scattering) | 280.00 | £82.00 | £100.00 | See above re our comparative fees |
| Purchase of Exclusive Rights of Burial in space for coffin burial for 30 years | | | | |
| Child's grave (under 12 years) | £315.00 | £322.88 | £400.00 | See above re our comparative fees |
| Earth grave age 12 or over | £630.00 | £645.75 | £750.00 | See above re our comparative fees |
| Constuction of Walled Grave or Vault (old section only) | £0.02 | 20.02 | £100.00 | Currently no fee but all costs to be borne by applicant |
| Purchase of Exclusive Rights of Burial of Ashes for 30 years | | | | |
| Single plot with one plot number | £165.00 | £169.13 | £200.00 | |
| Double plot (with two consecutive numbers) | £325.00 | £333.13 | £380.00 | |
| Note - a new memorial garden might permit double depth plots | | | | To be considered |
| Renewal of Exclusive Rights of Burial for further 10 years | | | | |
| Plot of any kind | £47.50 | £48.69 | 00.003 | |
| Registration ot Transfer of Exclusive Rights of Burial | | | | |
| Voluntary assignments | £100.00 | £102.50 | £120.00 | |
| Involuntary transfers (usually after death of last registered righgts owner) | 20.02 | 00.02 | £100.00 | This is contentious - it takes up a huge amount of officers' time |
| Miscellaeous charges | | | | |
| Search of records | 15 minutes free | then £48 ph | | Change to £55 per hour |
| Disinternment | 280.00 | £100.00 | £120.00 | Applicant must pay all fees for relevant consents |

FEES FOR APPROVAL OF MEMORIALS - PURCHASED GRAVES ONLY

| Headstone with base Book Memorial Lawn type headstone or other memorial Name plaque on grave - Unconsecrated | £95.00 | £97.38 | £105.00 | |
|--|---------|---------|---------|---|
| As above - consecrated | £130.00 | £133.25 | £140.00 | Includes faculty fee of £35 - check |
| Vase with name inscribed | £95.00 | £97.38 | £105.00 | |
| Additional insciptions | £47.50 | £48.69 | £50.00 | |
| Photo plaque on headstone | £0.00 | 20.00 | £30.00 | Not sure why this is free |
| Flat stone (where no room on an existing memorial for added inscription | £95.00 | £97.38 | £120.00 | |
| Memorials in either Garden of Rest for Purchased Cremation Plot | | | | |
| Each single plot has a plot number | £95.00 | £97.38 | £110.00 | |
| Each double plot has two consecutive plot numbers | £190.00 | £194.75 | £220.00 | |
| Possible additional fees - not currently on the list? | | | | |
| Memorial tree and plaque - tree to be charged at cost but planted by RTC | £355.00 | £363.88 | £500.00 | Includes replacement if tree dies within 2 years and ongoing care |

Future possible fees - new Garden of Rest for Cremated Remains

Single depth plot Double depth plot Headstone Vase

Grave maintenance package fees

Notes

The current Rules provide (inter alia) as follows:

"A person who is or was ordinarily resident in the civil parish of Ringwood at the date of the application, or when they died, or at any time up to two years prior to their death shall be regarded as a parishioner"

"The Town Clerk may, after consulting the Chairman of the Recreation, Leisure and Open Spaces Committee, treat any person as a parishioner in respect of the fees to be paid in any circumstances where it is judged that this is fair and consistent with the Council's scheme of fees and charges (even if the conditions set out in regulation 1.5.2 above are not fully met)" The exercise of this discretion appears not to have caused any issues.

It is suggested that the charges relating to any person not fulfilling these criteria but who at the time of their death is normally resident in the parishes of the following

Ellingham, Harbridge and Ibsley

A

St Leonards and St Ives

A

| What | Where | Amount | Comment ALL RTC FEES QUADRUPLED FOR NON-PARISHIONERS ALL NFDC FEES DOUBLED FOR NON-RESIDENTS MOST BCP FEES DOUBLED FOR NON-RESIDENTS EHDC USUALLY DOUBLE FOR NON-RESIDENTS DORSET/WEYMOUTH - DOUBLE FOR NON-RESIDENTS GILINGHAM TOWN COUNCIL - DOUBLE FOR NON-RESIDENTS |
|-------------------------------------|-------------------------|--------|---|
| <u>Cremated Remains</u> | | | |
| Scattering or pouring on grave | RTC | £80 | Note - "general scattering" not offered |
| Interment | RTC | £158 | |
| Scatter in Woodland unattended | Bournemouth Crematorium | Free | |
| Scatter in Woodland unattended | Poole Crematorium | Free | |
| Interment in grave | Bournemouth Crematorium | £241 | No witnesses |
| Scatter with witness | Bournemouth Crematorium | £57 | |
| Scatter with witness | Poole Crematorium | £57 | |
| Interment in grave | Poole Crematorium | £114 | No witnesses |
| Interment in grave witnessed | Poole Crematorium | £159 | |
| Cremated Remains | NFDC | £385 | Child - free |
| Cremated Remains | Weymouth Crem | £211 | |
| Cremated Remains | Gillingham Town Council | £52 | |
| Burials - Bodies | | | Note: The larger fees below may be due the inclusion of the grave-digging |
| Adult | RTC | £315 | This appears to be the same for coffins and uncoffined - does not include grave-digging |
| Child | RTC | £53 | |
| Traditional | Bournemouth Crematorium | £775 | Additional charge for Saturday and service |
| Woodland | Bournemouth Crematorium | £690 | · · |
| Single, double lawn or woodland | NFDC | £825 | |
| Traditional kerbed section | NFDC | £1,050 | |
| Burial chamber or uncoffined graves | NFDC | £1,950 | |
| Burial | EHDC | £2,593 | More for double depth |
| Child Burial | Gillingham Town Council | Free | · |
| Adult | Gillingham Town Council | £114 | |
| | | | |
| Grave purchase | | | |
| Child 30 years | RTC | £315 | |
| Earth Grave | RTC | £630 | Note - these would now be lawn graves? |
| Cremated remains 30 years single | RTC | £165 | |
| Cremated remains 30 years double | RTC | £325 | |
| Woodland | Bournemouth Crematorium | £680 | All Bournemouth double for non-residents and 50 year lease - no pre-purchase |
| Lawn Grave | Bournemouth and Poole | £888 | But up to £1,690 for for selected |
| Adult Grave | Bournemouth and Poole | £1,690 | |
| Cremated remains 4ft | Bournemouth and Poole | £732 | |
| Cremated remains 30 years | NFDC | £430 | Woodland £550 |
| Single, double lawn or woodland | NFDC | £1,055 | £1,160 in Eling and Calshot |
| Traditional kerbed area | NFDC | £1,645 | |
| Burial Plot | EHDC | £2,593 | More for double depth |
| Ashes Plot | EHDC | £883 | |

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| F | 7 |

| Burial plot 30 years | Weymouth | £923 | Note - no facility for burying bodies |
|--|-----------------------|--------|---|
| Transfer of rights | RTC | £100 | Non-parishoner £380 - seems inconsistent. Only applies to voluntary assignments between living persons. |
| Transfer | Bournemouth and Poole | £105 | Could be less |
| Transfer | NFDC | £165 | Could be less |
| | EHDC | £72 | |
| Transfer | | | |
| Transfer | Wymouth/Dorset | £55 | |
| Memorial fees Burials | | | |
| Headstones etc - all unconsecrated | RTC | £95 | |
| Headstones etc - all consecrated | RTC | £130 | |
| Traditional flat stone | Bournemouth and Poole | £328 | |
| Traditional monument | Bournemouth and Poole | £310 | Height restrictions apply |
| Headstone Lawn Grave | Bournemouth and Poole | £164 | Height restrictions apply |
| Child's memorial - lawn | Bournemouth and Poole | Free | |
| | Bournemouth and Poole | £56 | |
| Additional inscription | | £95 | |
| Vase | RTC | | |
| Vase (not being part of memorial) | Bournemouth and Poole | £56 | |
| Permission for memorial or amend | NFDC | £205 | |
| Permission for memorial or amendwith kerbstone | NFDC | £410 | |
| Permission for memorial | EHDC | £178 | 2.1.1 |
| permission for memorial | Weymouth/Dorset | £243 | But only for graves bought pre 1/6/24 |
| | | | |
| Memorial fees Cremations | | | |
| Single plot | RTC | £95 | |
| Double plot | RTC | £190 | |
| Headstone | Bournemouth and Poole | £112 | |
| Kerbset | Bournemouth and Poole | £112 | |
| Flat stone | Bournemouth and Poole | £112 | |
| Vase | Bournemouth and Poole | £56 | |
| Additional inscription | Bournemouth and Poole | £56 | |
| Permission for memorial | EHDC | £178 | |
| Permission for memorial | ENDC | 11/0 | |
| Vaults | | | |
| 10 year lease | Bournemouth and Poole | £1,638 | Extras for plaques and inscriptions |
| , | | , | |
| | | | |
| | | | |
| | | | |
| Maintenance packages | | | |
| Adult grave | RTC | | Various packages are available |
| Adult grave Adult grave | Bournemouth and Poole | £99 | More if it includes plants twice a year |
| Child grave | Bournemouth and Poole | £50 | More if it includes plants twice a year |
| Cromated remains grave | Pournemouth and Poole | £20 | More if it includes plants twice a year |

Bournemouth and Poole

Cremated remains grave

£50 More if it includes plants twice a year

Α

<u>Others</u>

Searches 1st 15 minues free then per hourRTC£48Searches Per 30 minutesBournemouth and Poole£25Use of memorial gardenNFDC£120Research fees per hourNFDC£65Minimum fee of £65

Ringwood Town Council Projects Update Report

Date: 02/01/2025

Current Projects Update

Recreation, Leisure & Open Spaces Committee

| No. | Name | Status | Recent developments | Description and notes | Lead Officer/Member | Financing |
|-----------------|---|--|---|---|--|--|
| Full Cour | ncil | | | | | |
| FC1 | Long Lane Football Facilities Development | In progress (scheduled for completion in 2024) | The artificial turf pitch and the new pavilion are both now completed and in use. The old pavilion has been demolished. A formal opening ceremony/open day took place on 1st November. | A joint venture with Ringwood Town Football Club and AFC Bournemouth Community Sports Trust to improve the football facilities for shared use by them and the community. | Town Clerk | The current expectation is that the Council's contribution to the project will, in effect, be limited to a modest loss of income from the site (but over a long term). |
| Planning | Town & Environment Committ | ee | | | | |
| PTE3 | Crow Stream Maintenance | Annual recurrent | Spraying of stream banks undertaken 19/06/24, annual flai was carried out in August and stream clearance by volunteers on 3 October. Working with various agencies and local landowners on developing wider project on holding back flood water and increasing outflow. | Annual maintenance of Crow Ditch and Stream in order to keep it flowing and alleviate flooding | Deputy Town Clerk | Budget of £1,000 funded by transfer from earmarked reserve |
| PTE6 | Shared Space Concept - Thriving Market Place | In progress | £10,000 released by NFDC from UKSPF to undertake options appraisal/feasibility study. Project Brief agreed and HCC instructed to carry out work outlined in Brief. Members received an informal briefing on draft proposals on 25/09/2024, prior to consultation with stakeholders. | Concept for town centre shared space identifed through work on the Neighbourhood Plan. Working in partnership with NFDC and HCC. | Deputy Town Clerk | HCC funded survey work. £10,000 grant from UKSPF (via NFDC). NFDC Cabinet agreed on 02/10/2024 to allocate a share of £4.5 million CIL funds to the scheme. |
| | Greening Ringwood | In progress | Official launch of Phase 2 held on 20/04/2024 in Gateway Square. Update on activities presented to Committee in September 2024. | Greening Campaign Phase 2 to run from Sept 2023 to July 2024, focussing on making space for nature; energy efficient greener homes; climate impacts on health and wellbeing; waste prevention; and cycle of the seed. | | £50 signing up fee funded from General Reserve. |
| | Bus Shelters | In progress | HCC framework contractor has completed survey of shelters free of charge. Action Plan prepared. | Review of Council owned bus shelters. | | No agreed budget |
| Projects b | peing delivered by others which are | monitored by the Deputy | Clerk and reported to this committee: | | | |
| | Crow Lane Footpath | In progress | Developers' contributions paid to HCC to implement. Additional funds required to progress and approved by NFDC Cabinet on 02/11/2022. HCC working on design, with expected delivery in summer 2025. | New footpath to link Beaumont Park with Hightown Road, alongside west of Crow Lane | Hampshire CC | Developers contributions |
| | Railway Corner | In progress | Project supported by RTC. Planning application approved (23/11081). Works on site commenced. | Project to improve and promote historical significance of triangle of land at junction of Hightown Road and Castleman Way. | Ringwood Society | No financial implications. |
| | Memorial Bench for Michael Lingam-Willgoss | In progress | Consent to install bench has been granted by HCC. Legal fees covered by County Cllr Thierry. Date for installation yet to be agreed. | Provision of memorial bench in Market Place in memory of Michael Lingam-Willgoss. | Ringwood Carnival / Ringwood Rotary | No financial implications. |
| Policy & | Finance Committee | | | | | |
| PF5 | Poulner Lakes Lease | On hold | A report is being prepared for consideration at an upcoming meeting. | Negotiating a lease from Ringwood & District Anglers' Association of the part of the site not owned by the Council | Town Clerk | Some provision for legal advice or assistance may be needed eventually. |
| PF11 | 92 Southampton Road | In progress (commenced March 2023) | Vacant possession has been recovered. The property will now be re-furbished so it can be re-let. | Reviewing the letting of this council-owned house | Town Clerk | The refurbishment will be funded from the buildings reserve. |
| PF12 | Base budget review | Commenced Feb. 2024 | Expected to conclude shortly with a report to committee about the cemetery budget and management issues. | A review by members and officers of the council's base (revenue) budget, probably focused on a few types of expenditure or areas of activity, to identify possible options for change and/or savings. | Finance Manager | No anticipated costs other than staff time. |

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Ringwood Town Council Projects Update Report

Date: 02/01/2025

| RLOS4 | Grounds department sheds replacement | In progress (Commenced design work in April 2021.) | Officers have consulted neighbours on the latest design. Biodiversity net gain options are being investigated ahead of a planning application. | A feasibility study into replacing the grounds maintenance team's temporary, dispersed & sub-standard workshop, garaging and storage facilities. Combined with a possible new car park for use by hirers of and visitors to the club-house. | Town Clerk | Revised capital budget of £4,000 (originally £10,000 until virement to RLOS19) |
|--------|--|---|--|---|-------------------|--|
| RLOS5 | Cemetery development | In progress (Commenced design work in April 2021. Aiming to complete by December 2024.) | Cancellation of this project is likely to be recommended following the cemetery base budget review (see PF12) | Planning best use of remaining space, columbarium, etc. | Town Clerk | Capital cost estimated at £37,500 will be met from a combination of earmarked reserves. |
| RLOS10 | Waste bin replacement programme | In progress (Commenced April 2020) | The final replacements in the current programme will be installed this autumn. Future needs will then be reassessed. | Three-year programme to replace worn-out litter and dogwaste bins | Grounds Manager | Budget of £2,000 a year. |
| RLOS14 | Poulner Lakes waste licence | In progress | The permit surrender application and associated report and forms has been submitted to Environment Agency. | Arranging to surrender our redundant waste licence to avoid annual renewal fees | Town Clerk | One-off costs of about £8,000 will save the council annual recurring charges of about £1,000 each. |
| RLOS21 | Poulner Lakes track maintenance | In progress (under discussion since Jan. 2021) | NFDC has developed a concept design of an improved access on the basis that RTC will fund essential maintenance/improvements to the vehicular access element and NFDC will fund the rest. Officers have consulted the Anglers' Association about the proposal and are working to resolve the boundary discrepancies. | Devising a sustainable regime for maintaining the access tracks at Poulner Lakes to a more acceptable standard. | Town Clerk | Yet to be settled |
| RLOS23 | North Poulner Play Area skate ramp request | In progress (commenced Mar. 2023) | A 'half-pipe' has been identified as a likely cheaper and easier option. The costs are now clearer and the funding arrangements were agreed at the P&F meeting on 18th September. | A local resident requested provision of a 'quarter-pipe ramp' at this site and has been fund-raising for it | Deputy Town Clerk | Yet to be quantified and agreed |
| RLOS25 | Open Spaces Management Review | Commenced September 2024 | The task and finish group has agreed a list of sites and considered practical information about these at a meeting on 13th November. | A strategic priority project to review the council's management of all its public open and green spaces | Town Clerk | Staff time only |
| RLOS26 | Carvers Development Phase 1 | Commenced Sept. 2024 | Work on formally designing and planning the project is under way. | Replacing the tennis courts with a multi-use games area, creating a timber log walk with benches and boulders and pollinator planting. | Town Clerk | £68,072 (90% grant from Veolia Environmental Trust and 10% from RTC's CIL reserve) |
| RLOS27 | Carvers Clubhouse Solar Panels | Commenced Nov. 2024 | The contract award decision was made by the P&F committee on 20th November. Officers have placed an order and are arranging the installation with the | Installing photo-voltaic panels on the Clubhouse roof to achieve a long-term saving in energy costs. | Town Clerk | £18,322.50. £15,000 grant from HCC Parishes Fund. £3,322.50 from RTC reserves. |
| RLOS28 | Skate Park Picnic Tables | Commenced November 2024 | contractor. Contribution of £750 offered by Ringwood Carnival Committee | Replacing the two large picnic tables beside the skate park at Carvers which are beyond further repair | ТВА | Est. £3,000. £750 grant received from Carnival Club. Balance TBA |

Staffing Committee

Non

Proposed/Emerging Projects Update

| No. | Name | Description | Lead | Progress / | <u>Status</u> | Estimated cost | Funding sources | |
|----------------|--|---|------|---|------------------------------------|----------------|-----------------|--|
| | | | | Recent developments | Stage reached | | | |
| | | | | | | | | |
| Full Cou | ıncil | | | | | | | |
| | None | | | | | | | |
| | | | | | | | | |
| Plannin | <mark>g Town & Environment Commit</mark> | tee | | | | | | |
| | Roundabout under A31 | Planting and other environmental enhancements | | Area being used by National Highways for storage of materials during works to widen the | Floated as possible future project | | | |

Lynes Lane re-paving Ringwood Society proposal

Rear of Southampton Road Proposal by Ringwood Society to improve

appearance from The Furlong Car Park and

approaches

Dewey's Lane wall Repair of historic wall

Signage Review Review of signs requiring attention - e.g. Cllr Day

Castleman Trailway, Pocket Park, Gateway

Square

Crow ditch Investigate works required to improve capacity

and flow of ditch alongside Crow Lane, between

Hightown Road and Moortown Lane

A31.

Floated as possible future project

Floated as possible future project

Re-build/repair options and costs are being Shelved as a TC project

investigated

Floated as possible future project

Developers contributions

Policy & Finance Committee

Paperless office Increasing efficiency of office space use Cllr. Heron Discussions with Town Clerk and Finance

Manager

Recreation, Leisure & Open Spaces Committee

None (Current projects expected to absorb available

resources for several years)

Staffing Committee

None

Closed Projects Report

| No. | Name | Description | Outcome | Notes |
|-----------------|---------------------------------|---|---------------------------|-------|
| | | | | |
| Full Cou | ncil | | | |
| FC2 | Strategic Plan | Exploring ideas for medium term planning. Aim to have complete for start of budget-planning in Autumn 2022. | Completed in October 2022 | |
| Planning | g, Town & Environment Committee | | | |

| | Pedestrian Crossings - Christchurch Road | Informal pedestrian crossings to the north and south of roundabout at junction of Christchurch Road with Wellworthy Way (Lidl) | Completed by HCC |
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| | Cycleway signage and improvements | New signage and minor improvements to cycleway between Forest Gate Business Park and Hightown Road | Completedby HCC |
| | Carvers footpath/cycle-way improvement | Creation of shared use path across Carvers between Southampton Road and Mansfield Road | Completedby HCC |
| | Replacement Tree - Market Place | New Field Maple tree to replace tree stump in Market Place. | Completed in January 2022 by HCC |
| PTE4 | Climate Emergency | Funds used to support Greening Campaign, community litter-pick and Flood Action Plan leaflets. | Completed March 2023 |
| | A31 widening scheme | Widening of A31 westbound carriageway between Ringwood and Verwood off slip to improve traffic flow; associated town centre improvements utilising HE Designated Funds | Scheme completed by National Highways and road re-opened in November 2022. |
| | SWW Water Main Diversion (associated with A31 widening scheme) | Diversion of water main that runs along the A31 westbound carriageway. Diversion route included land in RTC's ownership at The Bickerley. | Scheme completed by SWW in 2022. |
| | Surfacing of Castleman Trailway | Dedication and surfacing of bridleway between old railway bridge eastwards to join existing surfacing. | Surfacing works completed by HCC early April 2022. |
| | Bus Shelter Agreement | Request by ClearChannel in Nov. 2020 for RTC to licence the bus shelters in Meeting House Lane and the advertising on them. Despite various communications, we have had no contact for over a year and therefore regard the original request to be defunct. | Request not followed up by ClearChannel, therefore defunct and removed from project list October 2023. |
| PTE5 | | 20 | |
| | Human Sundial | Work to refurbish human sundial and install surrounding benches complete. Time capsule cover stone replaced on 21/07/2023. Interpretation board with details of sundial, Jubilee Lamp etc. to be | Completed. |
| PTE2 | Neighbourhood Plan | considered as part of Thriving Maret Place project. The Ringwood Neighbourhood Plan was adopted (made) by NFDC and NFNPA in July 2024 (83% of residents voted "yes" in the Referendum on 04/07/2024) and is now part of the Development Plan for both authorities and must be taken into consideration in the determination of planning | Completed, but will be monitored and reviewed. |
| PTE1 | | applications. | |
| Policy & I | Finance Committee | | |

| Policy & | Finance Committee | | | |
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| PF1 | New Council website | Arranging a new website that is more responsive, directly editable by Council staff and compliant with accessibility regulations. | Completed | |
| PF2 | Greenways planning permission | Consideration of applying to renew planning permission for bungalow in garden previously obtained | Decided not to renew | |
| PF3 | Detached youth outreach work | To provide youth workers for trial of detached outreach work | Transferred to Recreation Leisure & Open Spaces Committee (see RLOS20) | |
| PF4 | Review of governance documents | A major overhaul of standing orders, financial regulations, committee terms of reference, delegated powers, etc. Routine periodic reviews will follow completion of this work. | Completed in July 2022 | All governance documents will now receive routine annual reviews. |
| PF6 | Health & Safety Management Support Re-procurement | Re-procuring specialist advice and support for discharge of health and safety duties | Completed in February 2023 | |
| PF7 | Financial Procedures Manual | Preparation of a new manual for budget managers and other staff detailing financial roles, responsibilities and procedures | Completed in September 2022 | Will be updated by Finance Manager as necessary |
| PF8 | Bickerley Legal Title | An application to remove land from the Council's title was made | Completed in October 2023 | Application successfully resisted |
| PF9 | Greenways office leases | The tenant of the first floor suite gave notice and left. The building was re-let as a whole to the tenant of the ground floor suite. | Completed in November 2022 | |
| PF10 | Councillors' Email Accounts | Providing councillors with official email accounts (and devices, if required) to facilitate compliance with data protection laws. | Completed in August 2023 | |

Recreation, Leisure & Open Spaces Committee

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|-------------|--------------------------------|---|--|---|
| RLOS1 | War Memorial Repair | Repair by conservation specialists with Listed Building Consent with a re-dedication ceremony after. | Completed in 2021-22 | D |
| RLOS2 | Bickerley Tracks Repair | Enhanced repair of tracks to address erosion and potholes (resurfacing is ruled out by town green status) and measures to control parking. | Fresh gravel laid in 2021-22. | No structural change is feasible at present. |
| RLOS3 | Public open spaces security | Review of public open spaces managed by the Council and implementation of measures to protect the highest priority sites from unauthorised encampments and incursions by vehicles | Completed in 2021-22 | |
| RLOS6 | Community Allotment | Special arrangement needed for community growing area at Southampton Road | Ongoing processes adapted | Agreed to adopt as informal joint venture with the tenants' association |
| RLOS7 | Bowling Club lease | Renewal of lease that expired in April 2023. | Completed in July 2023 | New lease granted for 14 years. |
| RLOS8 | Ringwood Youth Club | Dissolution of redundant Charitable Incorporated Organisation | Completed in July 2023 | Charity removed from Register of Charities |
| RLOS9 | Aerator Repair | Major overhaul to extend life of this much-used attachment | Completed in 2021-22 | |
| RLOS11 | Ash Grove fence repair | Replacing the worn-out fence around the play area | Completed in 2021-22 | Ven will be used sood in secondaries |
| RLOS12 | Van replacement | Replacing the grounds department diesel van with an electric vehicle | Suspended in 2023 | Van will be replaced in accordance with Vehicle & Machinery replacement plan |
| RLOS13 | Bickerley compensation claim | Statutory compensation claim for access and damage caused by drainage works | Completed March 2022 | Settlement achieved with professional advice |
| RLOS15 | Acorn bench at Friday's Cross | Arranging the re-painting of this bespoke art-work | Completed in 2021-22 | Labour kindly supplied by Men's Shed |
| RLOS16 | Town Safe | Possible re-paint of this important survival, part of a listed structure | Suspended indefinitely in September 2022 | Complexity and cost judged disproportionate to benefit |
| RLOS17 | Crow Arch Lane Allotments Site | The transfer to this Council (pursuant to a s.106 agreement) of a site for new allotments off Crow Arch Lane | Completed in November 2023 | |
| RLOS18 | Cemetery Records Upgrade | Creation of interactive digital cemetery map and scanning of cemetery registers as first stage in digitizing all cemetery records to facilitate remote working, greater efficiency and improved public accessibility. | Completed in 2021 | Cost £5,467. Further upgrades are needed to digitize the records fully |
| RLOS19 | Carvers Masterplan | Devising a strategic vision and plan for the future of Carvers Recreation Ground pulling together proposals for additional play equipment and other features | Completed in 2024 but subject to implementation and review | Completed within the £6,000 budget. |
| RLOS20 | Detached youth outreach work | Trialling the provision of detached outreach work by specialist youth workers. | Completed in May 2022 | |
| RLOS22 | Bickerley parking problem | Unauthorised parking on the tracks crossing the Bickerley is causing damage and obstruction | Closed off in September 2023 | Additional signage has been installed. An estimate of £5,510 to move the "dragon's teeth" was judged disproportionate to the problem. |
| RLOS24 | Poulner Lakes circular path | HCC has funded the creation of a circular path for pedestrians and cyclists to improve accessibility and so encourage greater use | Completed in May 2024 | RTC is now responsible for maintenance |
| Staffing Co | ommittee | | | |
| S1 | HR support contract renewal | Renewal of contract for the supply to the Council of specialist human resources law and management | Completed in 2021-22 | |
| S2 | Finance Staffing Review | support Reassessing staffing requirements and capacity for finance functions and re-negotiating staff terms | Completed in 2021-22 | |